

2015 SEARV Health Care Provider Survey

United Health Care / OptumRx: Prescription Drug Provider

SEARV is doing a detailed review of the services provided by United Health Care / OptumRx. Following that review the trust will decide if it is necessary to investigate changing providers. Your experiences are critical to this process.

Please rank on a scale of 1-5 with 1 being poor and 5 being exceptional

Response to Questions/issues: Rating (1-5) _____

Benefits provided: Rating (1-5) _____

Web Site ease of use: Rating (1-5) _____

Mail Order process: Rating (1-5) _____

Overall Satisfaction: Rating (1-5) _____

Would you support a change in providers for Prescription Drug coverage? ____ yes ____no

Comments:

Name: _____

Please return to:

SEARV
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